



Roof Warranty and Maintenance Guide for Building Owners WeatherWeld™ is on Your Side!

Congratulations on your new **WeatherWeld™ Roof System!** We are committed to standing by you, ensuring your roof stays in optimal condition throughout its lifetime. This guide provides all the information you need to effortlessly maintain your roof, while keeping your warranty intact. With WeatherWeld™, you have a reliable partner dedicated to protecting your investment.

1. Key Highlights of Your WeatherWeld™ Warranty

- **Leak-Free Protection:** Your WeatherWeld™ Roof System is designed to remain **leak-free** for the duration of the warranty, ensuring long-term protection against water damage.
- **No Dollar Limit Warranty:** All repairs arising from defects in the roof system are covered for the full warranty period, with no cost to you.

2. Essential Maintenance for Your Roof

To keep your roof performing at its best and ensure the validity of your warranty, regular inspections and basic maintenance are essential:

- **Keep Roof Drains Clear**
Ensure your roof drains stay free of leaves, dirt, and other debris. Clogged drains can lead to ponding water, which could damage the roof and building.
- **Inspect Your Roof Twice a Year**
Check your roof in the **spring** and **fall** and after any major weather events like storms or heavy winds.
- **Key Areas to Inspect:**
 - **Roof Membrane:** Look for any damage or debris.
 - **Drains:** Ensure they are not blocked.
 - **Metal Flashings:** Check for rust or loose areas.
 - **Penetrations:** Inspect areas around HVAC units, skylights, and other penetrations for signs of wear or leakage.

3. Roof Repairs – Simplicity

WeatherWeld™ offers simple repair solutions to keep your roof in top condition:

- **Self-Performed Repairs**
You can easily handle routine repairs yourself using WeatherWeld™ materials, which come in pre-manufactured containers. This makes it simple to fix small issues on your own. Available in 1,3,and 5-gallon buckets.
- **Free Technical Support and Repair Assistance**
Most of the time, a WeatherWeld™ technical representative will complete the repairs for you free of charge. Our team is always available to ensure repairs are done correctly.
- **Complex Repairs or Tie-Ins**
For larger repairs or new equipment installations, we can help coordinate with a WeatherWeld™ Certified Contractor. This ensures that complex repairs or modifications are done properly and quickly, without voiding your warranty.

4. What to Do If You Have a Leak

- **Immediate Action:** If you discover a leak, contact us immediately at (888) 440-3224. Reporting leaks promptly helps prevent further damage.
- **Documentation:** After reporting the leak, send written confirmation within 30 days. Include details about the time, date, and weather conditions when the leak occurred to assist with diagnosis.
- **Emergency Repairs:** If needed, you can make temporary repairs using roof mastic and fiberglass fabric. However, contact WeatherWeld™ for a permanent solution to maintain your warranty.

5. Annual Roof Inspections for Your Peace of Mind

WeatherWeld™ provides annual inspections of your roof, or more frequently if needed, at no cost to you. These inspections give you peace of mind, ensuring that your roof is in excellent condition for the entire life of the warranty and after. Whether it's a routine checkup or an inspection after severe weather, we've got you covered.

- **Automatic Inspections**

Inquire about preselecting annual inspection dates into the future to automatically add WeatherWeld onsite Inspections to your calendar.

6. Authorized and Unauthorized Changes to Your Roof

- **Alterations**

Any modifications or additions to your roof, such as installing equipment or satellite dishes, should be approved by WeatherWeld™. This ensures your warranty remains valid and the roof's integrity is not compromised.

7. Roof Access and Protection

- **Control Roof Access**

Untrained individuals can accidentally damage your roof. Keep a log of all visitors who access the roof and limit entry to authorized personnel. This is not required but recommended.

- **Walkways**

If you have equipment that needs regular servicing in the future, consider installing walkways. This protects the membrane from damage caused by foot traffic and extends the life of your roof.

8. Roof Cleaning

Keeping your roof clean is recommended. Regularly remove dirt, leaves, and debris to prevent clogged drains, ponding water, and premature membrane wear. Clean roofs also allow you to feel confident in your investment.

9. Reflective Coatings – Optional

Reflective coatings are optional and not required to maintain your 40-year NDL Leak-Free Warranty. These coatings are ancillary to the core performance of the WeatherWeld™ system. Here's what you should know about reflective coatings:

- **California Requirement:** Reflective coatings are required in California to meet initial Title 24 guidelines, but they are not a necessity outside of these regulations.
- **Longevity and Maintenance:** You are not required to recoat the roof to maintain your warranty. However, if you prefer, you can choose to recoat your roof after 12 years, but this is entirely optional.
- **Ponded Water Areas:** Reflective coatings may peel in areas where water ponds. Rest assured, the WeatherWeld™ system beneath the coating is 1/4 inch thick and is designed to withstand minor ponding water without any compromise to its waterproof integrity. You may recoat these areas as needed, but it is not required to maintain your warranty.

10. Contact Us Anytime for Support

Whether you choose to perform your own repairs, need help from a technical representative, or want to schedule a free inspection, we are here for you 24/7.

For repairs, inspections, or technical support, call us anytime at (888) 440-3224 or email tech@weatherweld.com

Thank you for choosing WeatherWeld™ to protect your building. We are proud to stand by your side, ensuring that your roof system performs at its best for decades to come.

The WeatherWeld™ Team